



Thakur Educational Trust's (Regd.)

**THAKUR RAMNARAYAN
COLLEGE OF ARTS & COMMERCE**

ISO 21001:2018 Certified

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Criterion 5 - Student Support and Progression

Key Indicator - 5.1 Student Support

QnM 5.1.4 - The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases (10)

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

Options:

- A. All of the above
- B. 3 of the above
- C. 2 of the above
- D. 1 of the above
- E. None of the above

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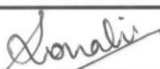
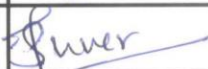
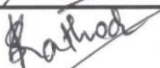
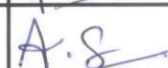
A.Y. 2022-23

TRCAC/Admin/DC/39/2022-2023

Date - 03/08/2022

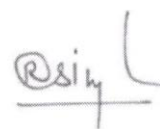
Minutes of the Meeting of the Anti-Ragging Committee

The minutes of the meeting of the Anti-Ragging Committee for the academic year was held on 03/08/2022 at 10:00 am at the conference room. The following committee members were present at the meeting -

Anti-Ragging Committee	Signature	Anti-Ragging Squad (Students)	Signature
Dr. Ravish R. Singh - Chairperson		Ms. Soumya Dubey	
Ms. Sumathi Rajkumar - Co-Chairperson		Ms. Anjali Bora	
Ms. Sonali Devadiga - Member		Mr. Shubham Tuver	
Mr. Sumeet Rathod - Member		Mr. Ankit Singh	

Minutes of the Meeting -

- Confirmation of minutes of previous meeting.
- Ms. Sumathi Rajkumar, informed that **no case of ragging was reported during A.Y. 2022-23.**
- She directed the Anti-ragging Squad about the menace of ragging and consequences of the same and the members of Squad to take rounds in the campus during the admission process of the First Year and assist students in admission.
- She also called upon the members of the Squad to give students information about the Anti-ragging Committee and means and methods of securing its help in the time of distress.
- She also informed Squad that there exists an online system of submitting grievances. The Squad was called upon to inform about the same.
- Ms. Sumathi Rajkumar proposed a formal vote of thanks and the meeting ended.

Dr. Ravish R. Singh
Principal

TRCAC/Admin/DC/40/2022-2023

Date - 04/08/2022

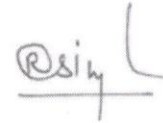
Minutes of Meeting of College Grievance Redressal Committee

The minutes of the meeting of the Grievances Redressal Committee for the academic year 2022-23 was held on 04/08/2022 at 10:00 am at the conference room. The following committee members were present at the meeting –

Grievance Redressal Committee	Signature
Mr. Jayantilal Suthar - Chairperson	J.S
Ms. Ranjani Shukla - Co-Chairperson	R. Shukla
Mr. Prashant Kamble - Member	Prashant Kamble
Ms. Prachi Singh - Member	Prachi

Minutes of the Meeting -

- Confirmation of minutes of previous meeting.
- Mr. Jayantilal Suthar, informed that **no grievance of serious matters was reported from any stakeholders during A.Y. 2022-23.**
- Some informal complaints of routine nature were sorted out at the primary level through mutual discussions and deliberations.
- Complaint regarding the non-functioning water fountains on 5th Floor was registered after the discussion with the committee members the issue was resolved by appointing a plumber.
- The issues pertaining to service conditions of the teaching and non-teaching staff were taken in the College Development Committee meeting.
- He called upon the members to develop a conducive environment in the College for all the stakeholders to raise their concerns in a formal way.
- Mr. Jayantilal Suthar proposed a formal vote of thanks and the meeting ended.




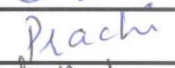
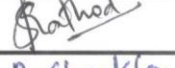
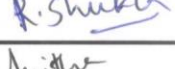
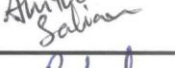
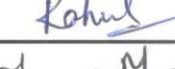
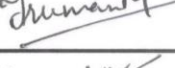

**Dr. Ravish R. Singh
Principal**

TRCAC/Admin/DC/42/2022-2023

Date - 08/08/2022

Minutes of the Meeting of the Internal Complaints Committee

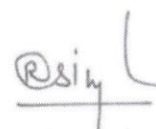
The minutes of the meeting of the Internal Complaints Committee was held on 08/08/2022 at 10:00 am at the conference room. The following members were present at the meeting –

Name of the member	Designation	Position	Contact Number	Signature
Ms. Sumathi Rajkumar	Asst. Professor	Presiding Officer, ICC	9920587652	
Ms. Prachi Singh	Asst. Professor	Member	9028399443	
Mr. Sumeet Rathod	Asst. Professor	Member	9004543628	
Ms. Ranjani Shukla	Asst. Professor	Member	7900170668	
Ms. Anitha Salian	Administrative Officer	Member	9818592018	
Mr. Rahul Kolekar	Treasurer NGO	Member	8828028500	
Ms. Menora Truman	Third Year Student	Student Member	8879645197	
Ms. Ananya Hegde	Second Year Student	Student Member	8108552864	

Minutes of the Meeting -

- Confirmation of minutes of previous meeting.
- Ms. Sumathi Rajkumar, welcomed all the members of the committee and briefed the members about the origin, objectives and role of the committee.
- Ms. Prachi Singh highlighted the functioning of the committee and emphasized the need for conducting awareness programs for students.
- Ms. Prachi Singh proposed a formal vote of thanks and the meeting ended.





Dr. Ravish R. Singh
Principal


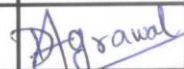

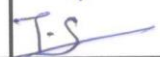

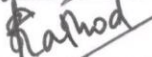
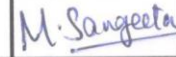
A.Y. 2021-22

TRCAC/Admin/DC/39/2021-2022

Date - 05/08/2021

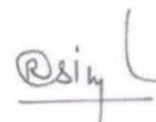
Minutes of the Meeting of the Anti-Ragging Committee

The minutes of the meeting of the Anti-Ragging Committee for the academic year were held on 05/08/2021 at 10:00 am in the conference room. The following committee members were present at the meeting -

Anti-Ragging Committee	Signature	Anti-Ragging Squad (Students)	Signature
Dr. Ravish R. Singh - Chairperson		Ms. Dimple Agrawal	
Ms. Sumathi Rajkumar - Coordinator		Ms. Ms. Teesha Solanki	
Ms. Sonali Devadiga - Member		Ms. Ms. Nikita Bhosle	
Mr. Sumeet Rathod - Member		Ms. Sangeeta Maity	

Minutes of the Meeting -

- Confirmation of minutes of previous meeting.
- Ms. Sumathi Rajkumar - Coordinator, informed that **no case of ragging was reported during A.Y. 2021-22.**
- She directed the Anti-ragging Squad about the menace of ragging and consequences of the same and the members of Squad to take rounds in the campus during the admission process of the First Year and assist students in admission.
- She also called upon the members of the Squad to give students information about the Anti-ragging Committee and means and methods of securing its help in the time of distress.
- She also informed Squad that there exists an online system of submitting grievances. The Squad was called upon to inform the new entrants about the same to the new entrants.
- Ms. Sumathi Rajkumar proposed a formal vote of thanks and the meeting ended.

Dr. Ravish R. Singh
Principal

TRCAC/Admin/DC/40/2021-2022

Date - 07/08/2021

Minutes of Meeting of College Grievance Redressal Committee

The minutes of the meeting of the Grievances Redressal Committee for the academic year 2021-22 was held on 07/08/2022 at 10:00 am at the conference room. The following committee members were present at the meeting –

Grievance Redressal Committee	Signature
Mr. Jayantilal Suthar - Chairperson	J.S
Ms. Ranjani Shukla - Coordinator	R. Shukla
Mr. Prashant Kamble - Member	Prashant Kamble
Ms. Prachi Singh - Member	Prachi

Minutes of the Meeting -

- Confirmation of minutes of previous meeting.
- Mr. Jayantilal Suthar - Chairperson, informed that **no grievance of serious matters was reported from any stakeholders during A.Y. 2021-22.**
- Some informal complaints of routine nature were sorted out at the primary level through mutual discussions and deliberations.
- Complaint regarding a broken fan in room no. 204 was registered, it was addressed immediately by the concerned members and the broken fan was replaced by a new one within a weeks' time.
- The issues pertaining to service conditions of the teaching and non- teaching staff were taken in the College Development Committee meeting.
- He called upon the members to develop a conducive environment in the College for all the stakeholders to raise their concerns in a formal way.
- Mr. Jayantilal Suthar proposed a formal vote of thanks and the meeting ended.



R Singh


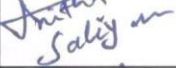
Dr. Ravish R. Singh
Principal

TRCAC/Admin/DC/42/2021-2022

Date - 24/02/2022

Minutes of the Meeting of the Internal Complaints Committee

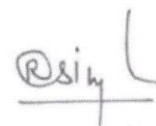
The minutes of the meeting of the Internal Complaints Committee was held on 24/02/2021 at 10:00 am at the conference room. The following members were present at the meeting –

Name of the member	Designation	Position	Contact Number	Signature
Ms. Sumathi Rajkumar	Asst. Professor	Presiding Officer, ICC	9920587652	
Ms. Prachi Singh	Asst. Professor	Member	9028399443	
Mr. Sumeet Rathod	Asst. Professor	Member	9004543628	
Ms. Ranjani Shukla	Asst. Professor	Member	7900170668	
Ms. Anitha Salian	Administrative Officer	Member	9818592018	
Mr. Rahul Kolekar	Treasurer NGO	Member	8828028500	
Ms. Vrindha Chettiar	Third Year Student	Student Member	8451819226	
Ms. Menora Truman	Second Year Student	Student Member	8879645197	

Minutes of the Meeting -

- Confirmation of minutes of previous meeting.
- Ms. Sumathi Rajkumar, welcomed all the members of the committee and briefed the members about the origin, objectives and role of the committee.
- Ms. Ranjani Shukla highlighted the functioning of the committee and emphasized the need for conducting awareness programs for students.
- Ms. Ranjani Shukla proposed a formal vote of thanks and the meeting ended.





Dr. Ravish R. Singh
Principal

A.Y. 2020-21



TRCAC/Admin/DC/39/2020-2021

Date - 20/08/2020

Minutes of the Meeting of the Anti-Ragging Committee

The minutes of the meeting of the Anti-Ragging Committee for the academic year was held on 03/08/2020 at 10:00 am. The following committee members and members of the Anti-Ragging squad were present at the meeting –

Anti-Ragging Committee	Signature	Anti-Ragging Squad (Students)	Signature
Dr. Ravish R. Singh – Chairperson		Mr. Chauhan Abhay	
Dr. Mukul Bhatt - Co-Chairperson		Ms. Singh Ansh	
Ms. Aparna Kulkarni- Member		Ms. Boat Muskaan	
Ms. Abha Dhote -Member		Ms. Kumavat Bhavika	

Dr. Ravish R. Singh, welcomed all the members of the Committee in the online meeting and briefed the members about the origin, objectives and role of the Committee. It has been decided to educate the students about the dehumanizing effects of ragging that are inherent in its perversity, to keep a constant eye on things to stop it from happening and happening again, to deal with instances of ragging that come to our attention swiftly and severely, and to foster an atmosphere of discipline by making it abundantly clear that no act of ragging will be tolerated and that any act of ragging will not go unnoticed and unpunished. Since there were no further complaints reported by the students/staff, the members had a general discussion on how to go about with future plans. At the close of the meeting, Dr. Mukul Bhatt expressed her gratitude to all members for their support and cooperation and the meeting ended with a formal vote of thanks.



Dr. Ravish R. Singh
Principal



TRCAC/Admin/DC/40/2020-2021

Date - 26/08/2020

Minutes of Meeting of College Grievance Redressal Committee

The minutes of the first meeting of the Grievances Redressal Cell for the academic year 2020-2021 were held on 01/07/2021 at 10:00 a.m. The following committee members were present at the meeting

Grievance Redressal Committee	Signature
Dr. Mukul Bhatt - Chairperson	
Mr. Jayantilal Suthar - Co-Chairperson	
Mr. Sumeet Rathod - Member	
Ms. Ranjani Shukla - Member	

Dr. Ravish R. Singh, welcomed all the members of the Committee in the online meeting and briefed the members about the origin, objectives, and role of the Committee. Dr. Mukul Bhatt informed the committee that no grievance of a serious nature was reported from any of the stakeholders during the year. Some informal complaints of a routine nature were sorted out at the primary level through mutual discussions and deliberations. Ms. Ranjani Shukla expressed her gratitude to all members for their support and cooperation and the meeting ended with a formal vote of thanks.



Dr. Ravish R. Singh
Principal



TRCAC/Admin/DC/42/2020-2021

Date - 07/08/2020

Minutes of the Meeting of the Internal Complaints Committee

The minutes of the meeting of the Internal Complaints Committee were held on 07/08/2020 at 10:00 am. The following members were present at the meeting

Internal Complaint Committee	Signature
Dr. Ravish R. Singh –Chairperson	
Dr. Mukul Bhatt - Co-Chairperson	
Ms. Yashashree Mahtre -Member	
Ms. Prachi Singh -Member	
Ms. Anitha Salian - Member	

Dr. Ravish R. Singh, welcomed all the members of the Committee and briefed the members about the origin, objectives, and role of the Committee. A complaint was found on the online portal regarding the abusive language used by a non-teaching staff which was addressed by the committee members and strict action was taken immediately. The two student representatives namely Ms. Jha Tulsi and Mr. Naik Pranay was given the responsibility of spreading awareness on the Internal Complaints Committee to students from Degree College. Ms. Prachi Singh suggested that posters should be displayed on prevention of sexual harassment and gender equality all over the college premises, to create a general awareness among staff and students. Since there were no further complaints reported by the students/staff, the members had a general discussion on how to go about with future plans. At the close of the meeting, Dr. Mukul Bhatt expressed her gratitude to all members for their support and cooperation and the meeting ended with a formal vote of thanks.



Principal

A.Y. 2019-20



TRCAC/Admin/DC/39/2019-2020

Date - 21/08/2019

Minutes of the Meeting of the Anti-Ragging Committee

The minutes of the meeting of the Anti-Ragging Committee for the academic year were held on 21/08/2019 at 10:00 am in the conference room. The following committee members and the members of Anti-Raging Squad were present at the meeting.

Anti-Ragging Committee	Signature	Anti-Ragging Squad (Students)	Signature
Dr. G. D. Giri - Chairperson		Mr. Jha Princy	
Dr. Mukul Bhatt- Co-Chairperson		Ms. Pandey Ankur	
Ms. Aparna Kulkarni - Member		Ms. Singh Pooja	
Ms. Gayatri Bhatkiyani - Member		Ms. Chate Suchita	

Dr. G. D. Giri - Principal, welcomed all the members of the Committee and briefed the members about the origin, objectives and role of the Committee. It has been decided to educate the students about the dehumanizing effects of ragging that are inherent in its perversity, to keep a constant eye on things to stop it from happening and happening again, to deal with instances of ragging that come to our attention swiftly and severely, and to foster an atmosphere of discipline by making it abundantly clear that no act of ragging will be tolerated and that any act of ragging will not go unnoticed and unpunished. Since there were no further complaints reported by the students/staff, the members had a general discussion on how to go about with future plans. At the close of the meeting, Dr. Mukul Bhatt expressed her gratitude to all members for their support and cooperations and the meeting ended with a formal vote of thanks.



PRINCIPAL



TRCAC/Admin/DC/40/2019-2020

Date - 14/08/2019

Minutes of Meeting of College Grievance Redressal Committee

The minutes of the first meeting of the Grievances Redressal Cell for the academic year 2019-2020 was held on 14/08/2019 at 10:00 am at the conference room.

The following committee members were present at the meeting

Grievance Redressal Committee	Signature
Dr. G. D. Giri – Chairperson	
Dr. Mukul Bhatt - Co-Chairperson	
Ms. Aparna Kulkarni - Member	
Ms. Gayatri Bhatkiyani - Member	

Dr. G. D. Giri, welcomed all the members of the Committee and briefed the members about the origin, objectives and role of the Committee. Complaint regarding uncleaned restroom on 4th Floor was received and resolved immediately by alerting the cleaning staff. Dr. Mukul Bhatt, informed the committee that no other grievance of serious nature was reported from any of the stakeholder during the year. Some informal complaints of routine nature were sorted out at the primary level through mutual discussions and deliberations. Dr. G. D. Giri expressed his gratitude to all members for their support and co-operations and the meeting ended with the formal vote of thanks.




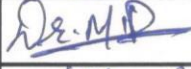

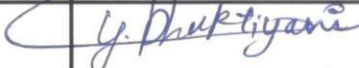
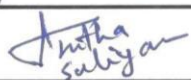
PRINCIPAL

TRCAC/Admin/DC/42/2019-2020

Date - 07/08/2019

Minutes of the Meeting of the Internal Complaints Committee

The minutes of the meeting of the Internal Complaints Committee was held on 07/08/2019 at 10:00 am in the conference room. The following members were present at the meeting.

Grievance Redressal Committee	Signature
Dr. G. D. Giri – Chairperson	
Dr. Mukul Bhatt - Co-Chairperson	
Ms. Aparna Kulkarni - Member	
Ms. Gayatri Bhatkiyani - Member	
Ms. Anitha Salian - Member	

Dr. G. D. Giri, welcomed all the members of the Committee and briefed the members about the origin, objectives, and role of the Committee. A complaint was found on the online portal regarding the abusive language used by a non-teaching staff which was addressed by the committee members and strict action was taken immediately. The two student representatives namely Ms. Saniya Bedan and Mr. Tushar Singh were given the responsibility of spreading awareness on the Internal Complaints Committee to students from Degree College. Ms. Aparna Kulkarni suggested that posters should be displayed on prevention of sexual harassment and gender equality all over the college premises, to create a general awareness among staff and students. Since there were no further complaints reported by the students/staff, the members had a general discussion on how to go about with future plans. At the close of the meeting, Dr. Mukul Bhatt expressed her gratitude to all members for their support and cooperation and the meeting ended with a formal vote of thanks.




PRINCIPAL


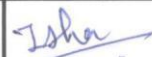

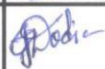
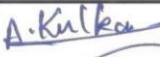



A.Y. 2018-19

TRCAC/Admin/DC/39/2018-2019

Date - 03/09/2018

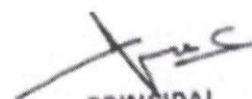
Minutes of the Meeting of the Anti-Ragging Committee

The minutes of the meeting of the Anti-Ragging Committee for the academic year was held on 03/09/2018 at 10:00 am at the conference room The following committee members were present at the meeting.

Anti-Ragging Committee	Signature	Anti-Ragging Squad (Students)	Signature
Dr. G. D. Giri - Chairperson		Ms. Isha Dubey	
Dr. Mukul Bhatt - Co-Chairperson		Ms. Isha Dodia	
Ms. Aparna Kulkarni - Member		Mr. Shardul Khade	
Ms. Gayatri Bhatkiyani - Member		Mr. Yayin Pathak	

Dr. G. D. Giri - Principal, welcomed all the members of the Committee and briefed the members about the origin, objectives, and role of the Committee. It has been decided to educate the students about the dehumanizing effects of ragging that are inherent in its perversity, to keep a constant eye on things to stop it from happening and happening again, to deal with instances of ragging that come to our attention swiftly and severely, and to foster an atmosphere of discipline by making it abundantly clear that no act of ragging will be tolerated and that any act of ragging will not go unnoticed and unpunished. Since there were no further complaints reported by the students/staff, the members had a general discussion on how to go about with future plans. At the close of the meeting, Dr. Mukul Bhatt expressed her gratitude to all members for their support and cooperations and the meeting ended with a formal vote of thanks.




PRINCIPAL



TRCAC/Admin/DC/40/2018-2019

Date - 04/08/2018

Minutes of Meeting of College Grievance Redressal Committee

The minutes of the first meeting of the Grievances Redressal Cell for the academic year 2018-2019 was held on 04/08/2018 at 10:00 am at the conference room.

The following committee members were present at the meeting

Grievance Redressal Committee	Signature
Dr. G. D. Giri - Chairperson	
Dr. Mukul Bhatt - Co-Chairperson	
Ms. Aparna Kulkarni - Member	
Ms. Gayatri Bhatkiyani - Member	

Dr. G. D. Giri, welcomed all the members of the Committee and briefed the members about the origin, objectives and role of the Committee. Complaint regarding broken bench received from the FYBA student and it was addressed by the committee members and with mutual discussion new benches were added immediately. Dr. Mukul Bhatt, informed the committee that no grievance of serious nature was reported from any of the stakeholder during the year. Some informal complaints of routine nature were sorted out at the primary level through mutual discussions and deliberations. Ms. Aparna Kulkarni expressed her gratitude to all members for their support and co-operations and the meeting ended with the formal vote of thanks.



PRINCIPAL



TRCAC/Admin/DC/42/2018-2019

Date - 07/08/2018

Minutes of the Meeting of the Internal Complaints Committee

The minutes of the meeting of the Internal Complaints Committee was held on 07/08/2018 at 10:00 am at the conference room. The following members were present at the meeting

Grievance Redressal Committee	Signature
Dr. G. D. Giri - Chairperson	
Dr. Mukul Bhatt - Co-Chairperson	
Ms. Aparna Kulkarni - Member	
Ms. Gayatri Bhatkiyani - Member	
Ms. Anitha Salian - Member	

Dr. G. D. Giri, welcomed all the members of the Committee and briefed the members about the origin, objectives, and role of the Committee. A complaint was found on the online portal regarding the abusive language used by a non-teaching staff which was addressed by the committee members and strict action was taken immediately. The two student representatives namely Ms. Swarali Deshpande and Ms. Sofi Kumar was given the responsibility of spreading awareness on the Internal Complaints Committee to students from Degree College. Ms. Aparna Kulkarni suggested that posters should be displayed on prevention of sexual harassment and gender equality all over the college premises, to create a general awareness among staff and students. Since there were no further complaints reported by the students/staff, the members had a general discussion on how to go about with future plans. At the close of the meeting, Dr. Mukul Bhatt expressed her gratitude to all members for their support and cooperation and the meeting ended with a formal vote of thanks.



PRINCIPAL